

## OBJECTIVE

Seeking a position to implement and manage Microsoft, VMware, CommVault, Okta, Cisco, VCE, EMC and Apple server, network, database, and/or development solutions.

## EDUCATION

**Bachelor of Business Administration** December 1999  
*Management Information Systems and Product Information & Supply Chain Management*  
University of Cincinnati<sup>8</sup>, Cincinnati, Ohio

Studies focused on the integration of technology into a business environment. Participated in six quarter co-op sessions with the Center for Information Technology Services, College of Nursing & Health and CommuniCare Health Services.

## CERTIFICATIONS

**Microsoft Certified Systems Engineer** June 2007  
*MCSE (Windows 2003)*

**Microsoft Certified Database Administrator** April 2008  
*MCDBA (SQL 2000)*

**Cisco Certified Network Associate (CCNA)** July 2008 – July 2011

**Microsoft Certified Technology Specialist**  
*MCTS: Windows Vista Configuration* May 2008  
*MCTS: Exchange 2010 Configuration* June 2011

**Microsoft Certified Information Technology Professional**  
*MCITP: Enterprise Messaging Administrator (Exchange 2007)* May 2008  
*MCITP: Enterprise Administrator (Windows 2008)* May 2009  
*MCITP: Enterprise Messaging Administrator (Exchange 2010)* November 2011  
*MCITP: Database Developer 2008 (SQL 2008)* December 2011

**Microsoft Certified Solutions Associate** May 2016  
*MCSA: Windows Server 2012*

## EXPERIENCE

**Senior Systems Administrator** October 2015 – Present  
**OPERS<sup>1</sup>**, Columbus, Ohio  
Ohio Public Employees Retirement System

Managed the server infrastructure, developed automated virtualized server deployment, built customized reporting, designed various devops initiatives and integrated numerous multi-environment data flows.



### Skills

#### Microsoft Server:

- Exchange<sup>1-3</sup>  
5.5 to 2013
- SQL<sup>1-3</sup>  
7.0 to 2019
- Windows<sup>\*</sup>  
4.0 to 2019

#### Misc Microsoft:

- Active Directory<sup>1-3</sup>
- Custom ADMs<sup>1-3</sup>
- Group Policies<sup>1-3</sup>
- Cluster<sup>1,2</sup>
- DNS/WINS<sup>\*</sup>
- CA/DHCP<sup>\*</sup>
- IIS/SSL/WSUS<sup>\*</sup>
- Terminal Srv<sup>2,3</sup>
- RDP/IAS/NPS<sup>1-3</sup>
- NAP/RRAS/VPN<sup>2-4</sup>
- Office 365<sup>1,2</sup>  
Endpoint  
EOP

#### CommVault:

- CommServe<sup>1</sup>
- #### EMC:
- VMware  
3.5 to 7.0<sup>1,2</sup>
  - RSA HW SW OD<sup>2</sup>
  - Avamar<sup>2</sup>
  - Data Domain<sup>2</sup>
  - Networker<sup>2</sup>
  - CX4-120<sup>2</sup>
  - VNX<sup>2</sup>

#### Dell:

- PowerEdge<sup>1-3</sup>
- PERC RAID<sup>1-3</sup>

<sup>1-7</sup>: Affiliated Job  
<sup>\*</sup>: Denotes All

## Network Manager

**New Trier Township District 203<sup>2</sup>**, Winnetka, Illinois  
Public school district supporting over 5,000 students & staff

August 2007 – October 2015

8 years & 2 months

Oversaw network/operations team of 6; researched, developed, implemented, migrated and managed the educational software and technology infrastructure needs of the faculty, staff and students.

- Organized and lead campus wide exchange of 90 Cisco 3560X switches.
- Developed, implemented and maintained an automated multi-environment data & user account A.D., database and vendor integration.

## Network Administrator III

**American Systems Consulting, Inc.<sup>3</sup>**, Dublin, Ohio  
ISP & Virtual I.T. company supporting small business information technology needs

February 2000 – August 2007

7 years & 6 months

Solution provider supporting in-house server co-location, ISP hosting, virtual I.T. consulting and project management for corporate and client server and network infrastructures. Project lead of server migration, data recovery, network and database design, database administration and website development.

- Administered, migrated, protected, disaster recovery, data center relocation and routine maintenance of Dell PowerEdge, Microsoft Windows, Exchange and SQL servers.
- Developed internal and client-based ASP/JSP/ColdFusion/Database-related web sites, designed complex ER Diagrams and SQL code for advanced query and table design.
- Designed, implemented and managed corporate and client VPN tunneling and network routing of over 900 parent to satellite offices using Cisco routing, switch, PIX, Microsoft RRAS and other network equipment technologies.

## Network Administrator, Co-Op

**CommuniCare Health Services<sup>4</sup>**, Blue Ash, Ohio  
Long-term health care management & in-home nurse staffing company

June 1997 – January 2000

2 years & 7 months

Managed the technology of the long-term health care and in-home nurse staffing facilities.

- Recommended, implemented and managed hardware and software solutions on Microsoft Windows/Lotus Domino/Novell NetWare servers hosted over a Cisco infrastructure and spanning multiple sites in Ohio, Kentucky and Missouri.

## Assistant Network Administrator, Co-Op

**College Nursing & Health<sup>5</sup>**, Cincinnati, Ohio  
University of Cincinnati educational facility

December 1996 – February 1997

3 months

Facilitated the technology needs of the staff under the direction of the Network Administrator.

## Visual Fox Programmer, Co-Op

**Center for Information Technology Services<sup>6</sup>**, Cincinnati, Ohio  
University of Cincinnati I.T. management organization

March 1996 – September 1996

6 months

Member of the Departmental Information Services team tasked to design and develop software applications to meet the needs of the University of Cincinnati.

## Sales Associate, Assistant Manager

**Babbage's & Software Etc.<sup>7</sup>**, Canton & Cincinnati, Ohio  
Computer software & hardware retailer

December 1992 – February 1995

2 years & 2 months

General retail sales and customer support of computer software and hardware technologies. Trained new employees and served as Assistant Manager of Software Etc. location in Cincinnati.

## Skills (Cont.)

### Cisco:

- Call Manager<sup>2</sup>
- ER/RightFax<sup>2</sup>
- Unity/VOIP<sup>2</sup>
- WLC/PIX/ASA<sup>2,3</sup>
- Nexus/UCS/MDS<sup>2</sup>
- Routers/Switches<sup>\*</sup>

### Apple:

- JAMf/Casper<sup>2</sup>
- Bonjour/MDNS<sup>2</sup>

### Misc Apps:

- SPAN/Wireshark<sup>1,2</sup>
- HEAT<sup>2,3</sup>
- Putty/WinSCP<sup>1,4</sup>
- WebTrends<sup>3</sup>
- Google Apps EDU<sup>2</sup>

### Misc Servers:

- Apache/Tomcat<sup>1-3</sup>
- Backup EXEC<sup>\*</sup>
- Cymphonix<sup>2</sup>
- ECESSA<sup>2</sup>
- EKTRON<sup>2</sup>
- Google Mini/App<sup>2</sup>
- ListSERV<sup>2</sup>
- MailMarshal<sup>2</sup>
- Network Lic Srv<sup>1-3</sup>
- Novell<sup>2,4,5</sup>
- Oracle<sup>8</sup>
- Script Logic<sup>2</sup>
- Sophos<sup>2</sup>
- Surf Control<sup>2,3</sup>
- Symantec<sup>2,3</sup>
- Trend Micro<sup>2,3</sup>
- Websense<sup>2</sup>

### Educational:

- Blackboard<sup>2</sup>
- Naviance<sup>2</sup>
- SunGard

Pentamation<sup>2</sup>  
eSchool+  
Finance Plus

- PaperCut<sup>2</sup>
- PrinterON<sup>2</sup>
- SIRSI<sup>2</sup>
- ezProxy<sup>2</sup>
- Follett Destiny<sup>2</sup>
- WinSNAP<sup>2</sup>

### Misc Development:

- ColdFusion<sup>3</sup>
- HTML/CSS/XML<sup>\*</sup>
- JavaScript<sup>\*</sup>
- JSP<sup>2,3</sup>
- ODBC/JDBC<sup>\*</sup>
- SQL/ER<sup>\*</sup>
- SSIS/DTS<sup>1-3</sup>
- VB Script<sup>\*</sup>

### Management:

- Communication<sup>\*</sup>
- Documentation<sup>\*</sup>
- Conflict Res<sup>2,3</sup>
- Prof Develop<sup>1,2,3,7</sup>
- Project Planning<sup>1,2,3</sup>
- Staffing<sup>2,3,6</sup>
- Team Building<sup>1,2,3,6</sup>
- Training<sup>1,2,3,6</sup>

<sup>1-7</sup>: Affiliated Job

\* : Denotes All



DANIEL JESSE CHU | contact@danieljchu.com  
Obtain more information at: http://www.danieljchu.com

